

HOUSE JOINT RESOLUTION 761

By Hargrove

A RESOLUTION to recognize Mrs. Mary John Chaffin on the occasion of her retirement.

WHEREAS, it is appropriate that the members of this legislative body should honor those citizens who, in their years of work, have performed with uncommon devotion and enthusiasm; and

WHEREAS, Mary John Chaffin is one such estimable person who has served with probity for 15 years as a valuable employee of Averitt Express; and

WHEREAS, Mrs. Chaffin is the pleasant, quick-witted, front-desk receptionist who greets everyone who walks through the front doors of the corporate office of Averitt Express in Cookeville; and

WHEREAS, affectionately referred to as the "Queen Mother" of Averitt, Mary John Chaffin sets the positive tone for many people's first impression of Averitt Express; and

WHEREAS, Mrs. Chaffin established a remarkable record by answering 2,662 calls in one day, and even though she now splits duties with another receptionist, she still fields more than 1,000 calls a day; and

WHEREAS, Mary John Chaffin takes great pride in her work, adding her own sense of fun and personality to the job. During Christmas, she answers the phone by saying, "Santa

ships with Averitt Express" and introduces herself as Mrs. Clause, and on Halloween, she wishes all of the customers a "Spooky Halloween"; and

WHEREAS, Mrs. Chaffin exemplifies the spirit and allegiance to family and community that is characteristic of a true Tennessean; and

WHEREAS, Mary John Chaffin is most appreciative of the love and support she receives from her husband of 44 years, Ralph, and their three children, Jimmy, Karen, and Johnny; she delights in doting upon her grandchildren and great-grandchildren; and

WHEREAS, Mrs. Chaffin faithfully worships the Lord at the Brotherton Missionary Baptist Church, where she and her family are active members; and

WHEREAS, after her retirement on June 30, 2000, Mary John Chaffin hopes to devote more time to her hobbies of reading, camping, and collecting model lighthouses and real tractors; and

WHEREAS, throughout her estimable career, Mary John Chaffin has demonstrated a remarkable ability to motivate others to reach their potential, winning the respect and admiration of her peers; now, therefore,

BE IT RESOLVED BY THE HOUSE OF REPRESENTATIVES OF THE ONE HUNDRED FIRST GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE SENATE CONCURRING, That we extend to Mrs. Mary John Chaffin our heartfelt wishes for a happy and fulfilling retirement and every continued success in her future endeavors.

BE IT FURTHER RESOLVED, That an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.